GOVERNMENT OF INDIA
LABOUR
LOK SABHA

UNSTARRED QUESTION NO:593
ANSWERED ON:22.11.2000
IRREGULARITIES IN PROVIDENT FUND OFFICES
JAIBHAN SINGH PAWAIYA;SHIVRAJ SINGH CHOUHAN

Will the Minister of LABOUR be pleased to state:

(a) whether the Government are aware of the large scale irregularities, persisting in Provident Fund Offices;

(b) if so, the steps taken by the Government for speedy disposal of Provident Fund cases;

(c) whether the Government have provided any time frame for disposal of Provident Fund cases;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

Answer

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SHRI MUNI LALL)

(a) : There have been some complaints about delayed payment and fraudulent payment of PF dues to the EPF subscribers.

(b) : In order to provide prompt service to the EPF subscribers, a massive computerization programme has been launched in the EPF Organisation. The Grievance Redressal Machineryhas been strengthened and activated so as to ensure prompt settlement of PF claims. The vigilance machinery of the EPF Organisation has also been strengthened and prompt action is taken against the officials indulging in malpractices in settlement of PF claims. Pendency of PF claims is being periodically monitored through an Annual Business Plan at the headquarter of the EPF Organisation.

(c) : Yes, Sir.

(d) & (e) : The EPF claims complete in all respects are required to be settled within a time limit of 30 days after their receipt in the concerned EPF office.